



Independent
AIRCRAFT MODIFIER ALLIANCE

AIRCRAFT AFTER SALES SUPPORT

IAMA endorsed members and their qualified after sales support solutions can help customers to maintain and improve their assets and ensure operations after major cabin and structure modifications.

ENSURE OPERATION OF YOUR AIRCRAFT AFTER A MINOR OR MAJOR MODIFICATION

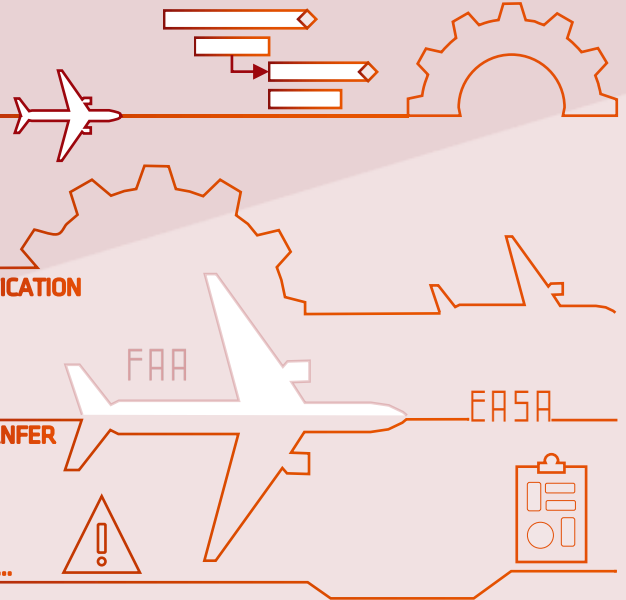
After sales support organizations can help to deal with difficult subjects as:

ENGINEERING SUPPORT and... REPAIR GUIDELINES

FURTHER OPTIMIZATION and... IMPROVEMENT OF MODIFICATION

FOREIGN STC VALIDATION and... EASY REGISTRATION TRANSFER

REPORTING ERROR EVENTS and... DATA ANALYTICS



AFTER SALES SUPPORT PLAN

COMMUNICATION PROCESS
WHO TO CONTACT
MEANS OF COMMUNICATION



**24/7
365**

REPAIRS

Repair process agreed with the relevant stakeholders

TECHNICAL PUBLICATIONS

Process for Tech. Pubs update and Tech. Data creation.

TECHNICAL ASSISTANCE

24/7/365 organization, performance measurement and Training support

AFTER SALES SUPPORT PLAN

SPARE PARTS MANAGEMENT

Recommended spare parts list and spare parts delivery process

DIRECT COST MANAGEMENT

In-service DMC measurement and management

PREDICTIVE MAINTENANCE

Availability of reliability data, predictive and real time alerts

The Independent Aircraft Modifier Alliance (IAMA) has integrated into the IAMA Rulebook after-sales requirements and best practices for airlines, lessors and modification suppliers. The IAMA Rulebook is accessible to airlines upon request and free subscription.

For additional information and access request send an email to: info@iamalliance.aero